The UK eCommerce Association

Delivery Connect Live 2024 Audience Sample

The Royal Horseguards Hotel, London Wednesday, 13th March 2024

Overview and Key Topics

Attendees immersed themselves in focused sessions and roundtable discussions facilitated by industry experts, exploring delivery and returns benchmarks, strategic approaches to enhance the customer experience, and methods to boost operational efficiency. Through stimulating debates and analyses, the event enabled attendees to benchmark and elevate their performance in delivery, returns, and supply chain strategies.

Who Joined Us?

Job Title

Transformation Manager Regional Trade Manager SVP & Head of E-Business Senior Operations Manager General Manager UK Service Communications Lead Home Delivery **Global Supply Chain & Business Planning Business Analyst Operations E-Commerce manager Head of Operations Director UK Shipping & Logistics Director Direct to Consumer Director of Online Retail Operations Manager** Customer Experience Project Manager **Distribution Manager**

Company

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The UK eCommerce Association

Job Title

Customer Experience Manager
CEO
Operations Manager
FTC
Operations manager
E-commerce Trade Manager
E-Commerce Manager
UK Ops Manager
Chief Data Officer
Inventory Planning Manager
Customer Experience Product Mana
Director
Digital Propositions Manager
E-Commerce Executive
Head of E-Commerce
Senior Digital Product Manager
Senior Trading Manager
Aftersales Manager
Chief Operating Officer
E-Commerce Director
Digital Programme Manager

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Company

Ligo Electronics Limited New Look **POSTER GIRL** QVC Sainsbury's Superdrug **Tapestry Agency** Ted Baker Wickes

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