

Directors Spring Lunch 2024 Audience Sample

Ivy Club, 9 West Street, London Wednesday, 17th April 2024

Overview and Key Topics

Attendees at the annual Spring Lunch, held at the luxurious Ivy Club in London, indulged in five delicious courses while discussing effective customer acquisition and retention strategies. IMRG presented data revealing significant Year-on-Year declines across several categories in 2023, underscoring the necessity for retailers to refine their strategies to achieve growth in 2024. The event revolved around customer acquisition and retention, two crucial focus areas for the year.

Who Joined Us?

Job Title

Head of Online

Head of E-Commerce & Ticketing

Director of Online

Commercial Director

Marketing Executive

Head of Retention

Head of E-Commerce

Group Digital Director

Founder & CEC

Managing Director

Head of Acquisition and Retention

Head of Marketing

Head of Marketing and E-Commerce

Analytics Manager - Global Digital Transformation

Head of Digital Experience

Head of CRM & Insight

Head of CRM

Head of E-Commerce

Head of Performance Marketing

Marketing Director

E-Commerce Director

Head of Demand

Head of E-Commerce

Head of Marketing

Company

Cocoba Ltd

Eden Project

Fortnum & Mason

Frame Maker (MK) Ltd

Happy threads

InKey List

Jaques of London

Kingfisher

KinKind Itd

Look Fabulous Forever

Mountain Warehouse

Naturalmat

PAUL UK

Primark

Rapha

Revolution Beauty

River Island

Tateossian

The Dune Group

The Folio Society

The Futon Company

UMG

Virgin Wines

Wentworth Puzzles

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